

Covid-19 Update

New Zealand is now at Level 2 and we are operating all sales, distribution and installation functions. We continue to follow best practice guidelines from the Ministry of Health, maintaining physical distancing and hygiene routines to reduce risks to our staff and customers, their families and the wider community.

Sales support and technical advice

Our sales consultants and technical staff are all working and available via normal communication channels. Additional contact details are also provided below and our website offers comprehensive product information, technical advice and online contact facilities. Please do connect and let us know how we might assist with your project.

Showroom access and health and safety protocols

Under Alert Level 2 our Showroom in Auckland as well as our retail partner showrooms around New Zealand are all open for business. We do request you scan the contact tracing poster on arrival or alternatively register your contact on the form provided; and we also invite you to wear your mask for additional protection when you visit.

Site visits & installation projects

Site visits and installation projects are all progressing under construction industry Level 2 health and safety protocols.

Fireplace servicing and spare parts

We are available to co-ordinate your fireplace servicing needs, including supply of parts under normal trading hours.

Please feel free to contact us for any enquiries at sales@thefireplace.co.nz or on (09)623 6990. Thank you for your continued support under these extraordinary circumstances. Stay safe.



Geoff Dunn
MANAGING DIRECTOR

Contact	Function	Mobile	Email
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